

## **INFORMATION ON THE PROCESSING OF PERSONAL DATA**

### **Pursuant to Article 13 of Regulation (EU) 2016/679**

#### **WHY THIS INFORMATION**

Pursuant to Regulation (EU) 2016/679 (hereinafter "Regulation"), this page describes the methods of processing the personal data of users who visit the website:

- <https://www.liveculture.it>

This information does not concern other sites, pages or online services accessible via hypertext links that may be published on the sites, but it refers to resources outside the domain of the Data Controller.

#### **DATA CONTROLLER**

Following consultation of the sites listed above, data relating to identified or identifiable natural persons may be processed.

The data controller is Società Cooperativa Culture, Corso del Popolo 40 - 30172 Venezia Mestre (VE), Email: [info@coopculture.it](mailto:info@coopculture.it), PEC: [coopculture@pec.it](mailto:coopculture@pec.it)

#### **DATA PROTECTION OFFICER (IF APPOINTED)**

The Data Protection Officer (DPO) can be reached at the following address: [dpo@coopculture.it](mailto:dpo@coopculture.it)

#### **LEGAL BASIS OF THE PROCESSING**

The personal data stated on this page are processed by the Data Controller in the context of his legitimate interest and when activities that include the use of visitors' personal data by their explicit consent are envisaged.

#### **TYPES OF PROCESSED DATA AND PURPOSE OF THE TREATMENT**

##### *Browsing data*

The computer systems and software procedures used to operate this site acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols.

This category of data includes IP addresses or domain names of computers used by users, URI / URL (Uniform Resource Identifier / Locator) addresses of the requested resources, time of the inquiry, the method used to submit the request to the server, the file size obtained in response, the numerical code indicating the status of the response given by the server (successful, error, etc.) and other parameters relating to the operating system and the user's computer environment.

These data, necessary for the use of web services, are also processed for the purposes of:

- obtaining statistical information on the use of services (most visited pages, hourly and daily number of visitors, geographical areas of origin, etc.);
- checking the proper functioning of the provided services.

##### *Information provided by the users*

The optional, explicit and voluntary sending of messages to the contact addresses of the Data Controller, as well as the compilation and forwarding of the forms on the site, involve the acquisition of the sender's contact details, necessary to reply, as well as all personal data included in communications.

Specific information will be published on the pages of the site set up for the delivery of specific services.

#### *Cookies and other tracking systems*

Cookies are text strings set down on your computer and are commonly used on the Internet. There are various types of cookies with different functions, such as saving the items that have been added to your shopping cart or analyzing your browsing behavior in order to allow advertisers to show you ads which are relevant to you and your interests.

For more information on cookies, please visit [www.allaboutcookies.org](http://www.allaboutcookies.org).

#### *Accept or decline cookies*

Most browsers accept cookies but, if you prefer, you can disable this function in the browser settings and we can collect data not through this method. If you wish to delete all cookies that are already present on your computer, to locate the file you should refer to the instructions of your software management file or to the directory which contains the cookies.

We use cookies to:

- Collect information which could help us to differentiate all visitors, to understand their browsing habits while surfing on our website and to improve their online experience.
- Compile website statistics, for example: the number of visitors and the pages they visit.
- Collect information that allows us to create customized advertising in order to make the website more relevant, according to your previous interactions.
- Remember information about you when you visit our site. Some cookies are essential to provide our services to visitors.

Here below, we have identified four categories of cookies which can be used on our website:

- Strictly necessary Cookies
- Performance Cookies
- Functional Cookies
- Identification Cookies

Some of our websites also include cookies from third parties, which are not the cookies set up by CoopCulture. In each of the four categories mentioned above, we have specified where third parties' cookies are used.

The following types of cookies can be used during your visit to our website:

#### **Strictly necessary Cookies**

These cookies are essential in order to allow you to move around the website and use its features, for example to access protected areas of the site. Without these cookies, the services you request, such as getting a quotation or accessing your account, could not be provided to you. These cookies do not collect information about you for marketing activities or to record where you have surfed on the internet.

Cookie	Purpose of Cookie
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JSESSIONID	Automatically generated by the ColdFusion server, they allow the information of a session to be shared on the server among all ColdFusion and JSP pages, thus removing the need for a JSP reference for CFID and CFTOKEN cookies. Not used or stored in any way within the site code.
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These cookies will be reviewed and updated each three months.

### Performance Cookies

These cookies collect information on how users use a website, for example, which pages are visited most frequently and if they obtain error messages from web pages. They also allow us to record and count the number of visitors to the website, and to see how they use it in order to improve its functioning. These cookies do not collect information aimed at identifying the visitor, as all the information collected by these cookies is anonymous and is used only to improve the functioning of our site.

Cookie	Purpose of Cookie
__utmb / __utmc / __utmv / __utmz	Automatically generated by Google Analytics, as integral part of its data collection and reporting system.

These cookies will be reviewed and updated each three months.

### Functional Cookies

These cookies are not used on this website.

### Identification Cookies

These cookies are not used on this website.

Information to delete or control cookies is available at [support.google.com](https://support.google.com)

Please note that if you disable cookies, the functionality of the website may be compromised preventing you from getting quotations or completing online purchases.

## **RECIPIENTS OF THE DATA**

The recipients of the data collected following consultation of the sites listed above are the following subjects designated by the Data Controller, pursuant to Article 28 of the Regulation, as data processors.

CoopCulture as provider of web platform development and maintenance services.

The personal data collected are also processed by the Data Controller's staff, who acts on the basis of specific instructions provided regarding the purposes and methods of the processing itself.

## **RIGHTS OF DATA SUBJECTS**

Data subjects, in the cases provided for, have the right to obtain access to personal data and to the correction or cancellation of data themselves, as well as to the limitation of the processing that concerns them or to oppose the processing (articles 15 et seq. of the Regulation), from the Data Controller. The motion to the Authority is to be filed by contacting the Data Protection Officer at the following contact: [dpo@coopculture.it](mailto:dpo@coopculture.it).

## **RIGHT OF COMPLAINT**

Data subjects who believe that the processing of personal data referring to them is carried out through this site in violation of the provisions of the Regulation have the right to lodge a complaint with the Guarantor, in accordance with art. 77 of the Regulation itself, or to bring the violations to the attention of judicial authorities (article 79 of the Regulation).